



Service summary

Name of service	Sir Charles Gairdner Hospital Palliative Care Service
Contact details	Palliative Care Office phone: (08) 6457 2551 Palliative Care Office fax: (08) 6457 1848 Hospital Switchboard: (08) 6457 3333 Individual team members via hospital switchboard
Hours of service	Monday to Friday 8am – 4.30pm
After hours	Palliative Care Consultant on call via hospital switchboard
Street address	Hospital Avenue, Nedlands WA 6009
Website address	www.scgh.health.wa.gov.au
Service type	<ul style="list-style-type: none">■ Consultation – Hospital■ Outpatient Clinic.
Service profile	<p>Consultancy service and outpatient clinic within adult tertiary public hospital.</p> <p>Comprehensive medical, nursing and allied health care based on the unique needs of the patient, carer and family when facing a life limiting prognosis, including:</p> <ul style="list-style-type: none">■ Symptom assessment and management■ Addressing emotional and social concerns■ Coordinating care from hospital to community■ Providing quality care for patients towards the end of life■ Assistance with clinical decision making■ Bereavement support. <p>Assistance is provided with discharge, access to community inpatient beds and liaison with palliative care services in regional WA.</p>
Allied Health Services	<ul style="list-style-type: none">■ Clinical Psychologist (Specialised)■ Occupational Therapist (Specialised)■ Social Worker (Specialised). <p>Access to generalist allied health professionals, including:</p> <ul style="list-style-type: none">■ Chaplain■ Dietitian■ Pharmacist■ Physiotherapist■ Speech Therapist■ Welfare Officer.



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Admission criteria	Progressive life-limiting disease (malignant or non-malignant) requiring specialist consultation.
Referral process	<p>Inpatient referrals – Inpatient referral process – log in to SCGH referral system and complete required information for medical eReferral.</p> <p>Outpatient referrals – If the referral is from an external referrer (eg a GP), use the Centralised Referral Service, or book via telephone or fax to the Palliative Care Service.</p> <p>Accessing the Centralised Referral Service: ww2.health.wa.gov.au/Articles/A_E/About-the-Central-Referral-Service</p>
Palliative care discharge criteria	Based on discretion of the Palliative Care Service in discussion with the primary team.
Outpatient clinic	Symptom Assessment Clinic – Monday, Tuesday and Wednesday mornings.
Niche services	<ul style="list-style-type: none">■ The Lotus Room – a space specifically designed to provide a peaceful and home-like environment for patients and families receiving terminal care.■ SolarisCare – Cancer support centre provides complementary therapies including aromatherapy, massage, Reiki, pranic healing and reflexology for inpatients and outpatients.■ Bi-annual memorial service.