



Service summary

Name of service	Wheatbelt Palliative Care Service
Contact details	<p>Palliative Care Office phone: (08) 9690 1780</p> <p>Fax: (08) 9690 1601</p> <p>Email: wheatbelt.palliativecare@health.wa.gov.au</p> <p>Regional Coordinator: 0408 399 016 (office hours only)</p>
Hours of service	Monday to Friday 8:00am to 4:00pm
After hours	No after hours service provided by Wheatbelt Palliative Care Service
Street address	Northam Hospital, Robinson Street, Northam WA 6401
Website address	Not available
Service type	<ul style="list-style-type: none">■ Consultation – Community, Residential Care Facilities and Regional Hospitals throughout the Wheatbelt■ Palliative Care Specialist Physician/Senior Medical Officer Clinic■ Community Nurse when available.
Service profile	<p>Specialised palliative care consultancy across the Wheatbelt region. Comprehensive nursing and allied health care in collaboration with the local medical practitioner based on the unique needs of the patients, their carer and family when facing a life limiting prognosis, including:</p> <ul style="list-style-type: none">■ assistance with care coordination■ symptom assessment and management■ addressing emotional and social concerns■ providing quality care for those approaching the end of life■ assistance with clinical decision making■ providing equipment■ bereavement support.



Name of service	Wheatbelt Palliative Care Service
Allied health services	<ul style="list-style-type: none">■ Palliative Carer Social Worker■ Palliative Care Aboriginal Liason Officer. <p>Access to generalist allied health professionals (or via phone or videoconference depending upon location) including:</p> <ul style="list-style-type: none">■ Dietitian■ Pharmacist■ Physiotherapist■ Occupational Therapist■ Speech Therapist.
Admission criteria	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
Referral process	<ul style="list-style-type: none">■ All referrals require the consent of the patient■ Completion of <i>Specialist Palliative Care Referral</i> form■ Direct phone or email contact with the Clinical Nurse Manager■ Urgent referrals by phone call to Clinical Nurse Manager followed up with completion of <i>Specialist Palliative Care Referral</i> form■ Referrals accepted via eReferrals.
Palliative care discharge criteria	Based on discretion of the Palliative Care team in discussion with the GP, primary team, the patient and their family/carer.
Niche services	<ul style="list-style-type: none">■ Weekly Palliative Care Medical Consultant clinics■ Senior Medical Officer■ Nurse Practitioner■ Senior Social Worker■ Clinical Nurse■ Aboriginal Liaison Officer.