



Hiring a pest management business checklist

This checklist will help you to hire the services of an approved pest management business and to ask the right questions about pesticide treatment on your property.

Before contracting a service	
Confirm if the pest management business is registered. <ul style="list-style-type: none">Request to see the Department of Health Business Registration numberBusiness name and Department of Health Business Registration number should be displayed on the vehicle <p><i>If unsure whether the business is registered, contact (08) 9222 2000 or ehinfo@health.wa.gov.au</i></p>	<input type="checkbox"/>
Confirm the pest control technician is appropriately licenced for the required service	<input type="checkbox"/>
Confirm insurance coverage such as: <ul style="list-style-type: none">public liability insuranceprofessional indemnity insurance	<input type="checkbox"/>
Request a written quote from pest controller. A quote should contain the technician's contact details including address, licence details, ABN and terms and conditions where possible <p><i>For more information about estimates and quotes, visit Ask us: Estimates and quotes - Consumer Protection - LGIRS</i></p>	<input type="checkbox"/>
Preparing for the service	
Know the areas you want treated. Consider drawing or printing a map and marking: <ul style="list-style-type: none">areas to be treatedareas to avoid	<input type="checkbox"/>
Confirm if there are any pre-treatment steps to be completed such as: <ul style="list-style-type: none">cleaning certain areasclearing cluttersealing food	<input type="checkbox"/>

<p>Ensure the pest controller explains:</p> <ul style="list-style-type: none"> • what chemicals they will use • why they are suitable • how they will be applied 	<input type="checkbox"/>
<p>Discuss any safety precautions, such as:</p> <ul style="list-style-type: none"> • whether windows need to be closed • if you need to leave the property • any risks to pets, wildlife, or sensitive individuals 	<input type="checkbox"/>
<p>Discuss any household items that should be covered or moved, such as outdoor furniture, toys, food items or pet bowls</p>	<input type="checkbox"/>
At the end for the service	
<p>Discuss recommended steps to prevent further pests, such as:</p> <ul style="list-style-type: none"> • sealing entry points • removing harbourage and food source etc. 	<input type="checkbox"/>
<p>Confirm the recommended waiting or re-entry time for people and pets</p>	<input type="checkbox"/>
<p>Ask what to expect in the coming days, such as:</p> <ul style="list-style-type: none"> • normal pest activity after treatment • when you expect to see improvement • when to call back if pest issue remains 	<input type="checkbox"/>

Still have questions? Contact Pesticide Licencing and Compliance on (08) 9222 2000 or ehinfo@health.wa.gov.au

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